

Consumer's* right to withdraw

Under French Law you have the right to withdraw from this contract for a period of fourteen days without the need to give a specific reason.

The cancellation period expires fourteen days from the day that you, or someone (other than the delivery person) that you have nominated, take physical possession of the goods.

To exercise this right to withdraw, you must notify **ENGRENAGES HPC - 58 Chemin de la Bruyère - 69570 Dardilly - France - Fax : +33 4 37 490 055 - cial2@hpceurope.com** in writing of your decision to cancel the current contract using a clear and unambiguous method such as a letter, fax or email.

In order to help you we have provided a cancellation form below but you are not under any obligation to use it.

In order to respect the cancellation period, you must inform us of your wish to withdraw from the contract before the end of the fourteen day period.

What happens when you withdraw from the contract (Consumer)?

If you do decide to withdraw from the current contract, we will reimburse any payments we have received from you including any delivery charges (based on standard delivery) no later than fourteen days from the date we were informed of your decision to cancel the current contract. Reimbursement will be by cheque unless you advise otherwise. The reimbursement may be delayed if we have not received the goods or proof of shipment, the date taken into account will be the earlier of the two...

You must arrange for shipment of the goods to our premises or deliver them by your own means within a reasonable time and no later than fourteen days from informing us of your wish to cancel the contract. The deadline will deem to have been met if you return the goods before the expiration of the fourteen day period .

You are responsible for paying the costs of the return shipment.

Any damage to the goods will be considered as being your responsibility except for any resulting from those actions considered necessary to establish the nature, characteristics and correct functioning of the material.

**Within the meaning of the consumer code, a consumer is deemed to be a private individual solely acting for purposes that are not related to any of his business, commercial or trade activities*

CONSUMER'S* CANCELLATION FORM- EXAMPLE

According to articles L.121-17 I. 2° and R.121-1 of French Consumer Law

(Please complete and return this form ONLY if you wish to cancel the current contract)

For the attention of:
ENGRENAGES HPC
58 Chemin de la Bruyère
69570 Dardilly – France
Fax: +33 4 37 490 055
cial2@hpceurope.com

I/We would like to inform you that I/We (*) wish to cancel the sales contract for the supply of the following item(s):
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.....

HPC Delivery note number **HPC Customer account No.**.....

Order DateDate received.....

Customer's Name:

Customer's Address:

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Customer's Signature (only required for forms returned on paper)

Date

(*) Please delete